



March 1, 2000

Magalie Roman Salas, Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, DC 20554

Re: WT Docket 96-198

Dear Ms. Salas:

In response to the requirements established by the changes to the FCC Rules 47 CFR Parts 1, 6 and 7 (WT Docket 96-198; FCC 99-181 – Access to Telecommunications Service, Telecommunications Equipment and Customer Premises Equipment by Persons with Disabilities), Motorola voluntarily submits at this time the following contact point information:

Consumers wishing to contact Motorola for information on the accessibility of Motorola products or to discuss accessibility issues should use the following Customer Care numbers:

Voice: 1-800-MOTOROLA (1-800-668-6765)
TTY: 1-800-793-7834
E-mail: cic@css.mot.com

The information above may be used by the Commission at its discretion to inform consumers of the means of contacting Motorola on accessibility issues.

Under Paragraph 6.18 (b) and 7.18 (b) of the revised rules, the following office of Motorola should be contacted by the FCC for the delivery of all notices, inquiries, orders, decisions, and other pronouncements of the Commission in any matter before the Commission:

Office of Access Excellence
Motorola
3301 Quantum Blvd. MS: Q1B
Boynton Beach, FL 33426

Voice: 1-561-739-2505
TTY: 1-561-739-2506
Fax: 1-561-739-8545
E-mail: ACEXCEL1@email.mot.com

The information, above, related to the Office of Access Excellence is for FCC internal use only, and should not be publicized outside of the FCC.

Very truly yours,

/s/
Alfred R. Lucas
Vice President and Director
Office of Access Excellence

Cc: Jennifer Simpson